



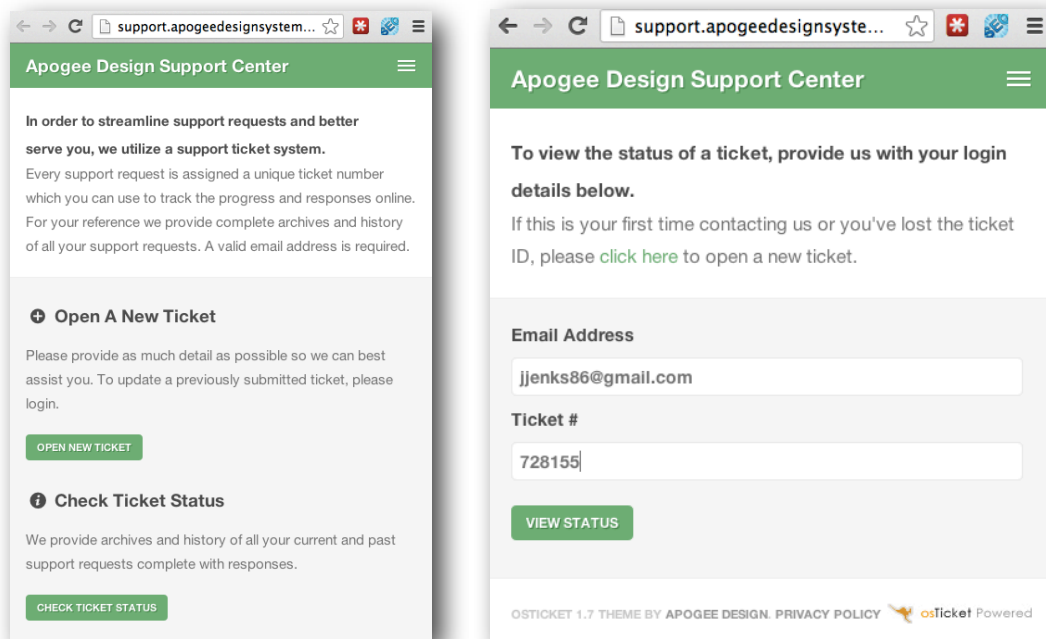
APOGEE  
*design systems*

**Apogee Design Support Center**

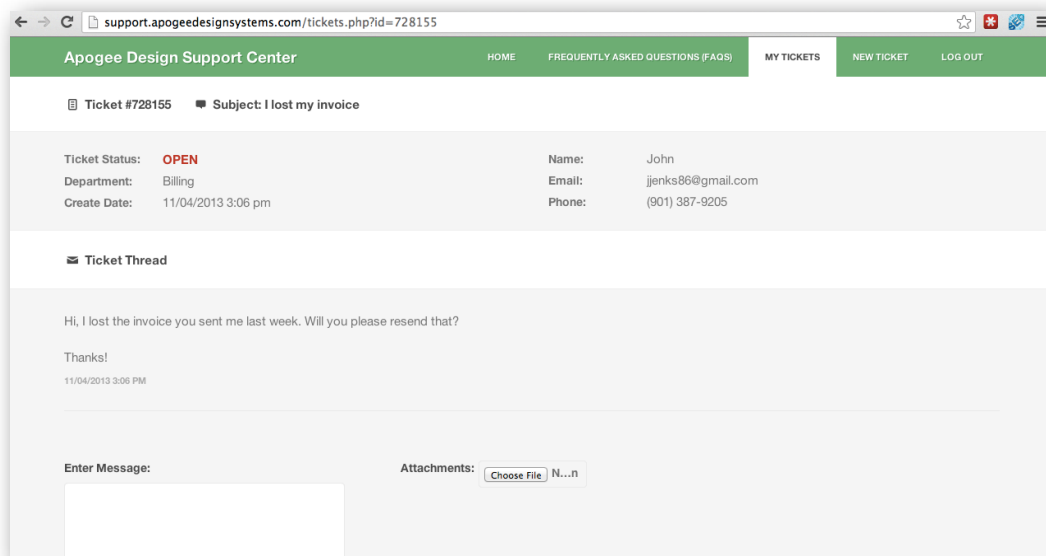
**User Manual:** *Add to an Existing Support Ticket*

# Add to an Existing Support Ticket

1. Navigate to <http://support.apogeedesignsystems.com/> and select 'Check Ticket Status' on the front page. Type in your email address and the ticket number you received in your confirmation email.



2. You will see a screen with your ticket information. Your ticket status is in red on this page.



3. You may update an existing ticket by entering a message in the 'Enter Message' field seen below. Once you are finished, click 'Post Reply'. You will see the following confirmation screen.

